



Established for over 35 years, we have focused exclusively on providing unbeatable office technology, and although we are a truly national operation, our success has been forged around our unique network of local offices providing on-the-spot response, rapport and reliability.



## IT Network Support

Altodigital provide flexible, tailored IT support, where we can manage individual aspects of your network as an extension to your IT department or the entire network on your behalf. Just some of the areas we can cover include:

- NETWORK DESIGN
- SECURITY
- ANTI VIRUS SOLUTIONS
- MICROSOFT SERVERS
- AUDITING
- HOSTING
- MAIL SERVERS
- BACKUP SOLUTIONS
- FIREWALLS
- INTERNET CONNECTIVITY
- DISASTER RECOVERY

### Full Network Management

Network infrastructures are extremely complex and can be a very daunting prospect for many businesses, especially those without an internal IT resource.

By choosing Altodigital as your IT support provider you will have peace of mind in knowing that our highly qualified experts will be performing regular health checks on your network and ensuring all systems and software are up to date and running at optimum levels.





### 24/7 Support

Our support packages can offer around-the-clock support, a necessity for many organisations.

Our professional services team and service desk consist of over 200 technical individuals who are on hand to provide you with the necessary support as and when you need it. Our remote support portal allows us to connect to your network and resolve issues in a matter of minutes. For any issues that cannot be resolved remotely, our technicians will visit your premises and resolve the issue in person.

### Pool of Knowledge

At Altodigital looking after our customers is key, and our technicians are highly qualified, experienced and MCSA or MCSE accredited.

Regular scheduled visits enable our customers to form strong working relationships with their designated technician. Many have commented on how the technician's personal attention results in increased user knowledge and reduced 'computer rage' among their staff.



### IT Managed Services

Protect, support and optimise your IT infrastructure with our proven range of IT solutions. From network support, disaster recovery and business continuity plans, to print/printer security and virtualisation, we'll help your business to minimise downtime, achieve operational efficiencies and secure real cost savings.

### Our Partners include



To find out more about Altodigital telephone:

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